# ICC GROUP
Making **IT** Happen

# Network and Server Monitoring

Avoid system downtime and prevent system failures with our complete 'ICCi' pro-active 24/7 remote network and server monitoring solution. Let our team of experts monitor your network and IT infrastructure, so you can focus on your core business and rest assured that your critical systems are up and running at all times.

Our ICCi network monitoring service automatically detects all problems and issues on your network with alerts sent to our Network Operating Centre (NOC) for the issue to be promptly remedied, often before you even realise there's a problem at all.

ICCi monitors any device with an IP address, covering all important network systems such as e-mail, servers, routers, disk space, backups, anti-virus, and many more. You can also view the status of your network and specific systems any time, from any location, using our web-based portal.

With our 24/7 remote network and server monitoring you can rest assured that your critical systems are up and running at all times.

ICCi gives you visibility of all network activity so you will be fully aware of any suspect actions or behaviour. With a time-stamped activity log, there will never be any dispute over who accessed resources and when.

Comprehensive alert logs and audit trails provide you with detailed information, enabling support teams to build their knowledge base and increase network reliability.

Let us create custom dashboards for your key Executive staff, providing visibility of your critical systems and allowing them to drill down and see what's happening across the network at all times, providing invaluable data to the people that need it the most.

## Key Points

- Automatic detection and alerts of problems
- Support for all important network systems and enviroments (in-band and out-of-band monitoring)
- Fully-managed service, monitoring only, or anything in between
- No software to install on-site
- Improve the availability and reliability of your IT infrastructure
- Monitors any device with an IP address
- UK 24x7 Network Operating Centre (NOC)