



# Capability Matrix

 **0845 302 1922**

Partners@TheICC.Group

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## Value Added Channel Partnerships

Unique offerings over and above traditional SLA support contracts and professional services:

- ✓ Rebate Schedule Payable Bi-Annually
- ✓ White Label Services
- ✓ Access to Out of Hours Inventory
- ✓ 3-year Warranty on all Replacement Parts

## Platinum Pro Support

Our PPS service provides an optional bundle of additional unique offerings:

- ✓ Warranty Handling of all OEM Support
- ✓ Free Pre-Take on Health Check
- ✓ Full Obsolescence Risk Reporting
- ✓ Hot Spares On-Site
- ✓ Pre-Warnings of EOSL for Pre-Planning Migrations to TPM Support
- ✓ On-Site Destruction Services if DMR Required

Channel focused support with dedicated account management from The ICC Group.

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[www.ICC-PartnerSupport.Group](http://www.ICC-PartnerSupport.Group)

## CONNECTIVITY

<b>3Com</b>	Gateways and Firewalls
	Security Applications
	Switches
	WAN Routers
<b>Avocent</b>	All out-of-band infrastructure management solutions
<b>Brocade</b>	Entire 2, 4, 8 16Gb switch range (FC/SAN)
<b>Checkpoint</b>	Firewalling Software and VPN and Appliance
<b>Cisco</b>	2500 series
	65xx Series Switching
	7xxx series
	800 series routers
	ASR (900, 1000, 9000)
	CallManager
	Catalyst Switches (IOS and Native)
	Cisco ASA Firewalls (Entire range)
	Cisco GSR range of Switch/Routers
	Cisco PIX Series Firewall
	Integrated Services Router (ISR) (1800, 2800, 3800)
	ISR G2 (1900, 2900, 3900)
	Management Products
	Nexus switches (1000v, 2000, 3000, 4000, 5000, 6000,7000, 9000)
Unified Communications Manager	
WLAN controllers and access points	
<b>DEC</b>	DECHub 900/90 series Switches / Routers etc Giga Switch FDDI / ATM
<b>Dell</b>	Dell Networking Series Switches Entire 2, 4, 8 16Gb switch range manufactured by Brocade (FC/SAN) PowerConnect
<b>EMC</b>	Entire 2, 4, 8 16Gb switch range manufactured by Brocade (FC/SAN)
<b>Extreme Networks</b>	BlackDiamond switches Sentriant security appliances Summit switches
<b>HPE</b>	Entire 2, 4, 8 16Gb switch range manufactured by Brocade (FC/SAN)
	MDS/Cisco
	ProCurve
<b>IBM</b>	StoreFabric
<b>Juniper</b>	Entire 2, 4, 8 16Gb switch range manufactured by Brocade (FC/SAN)
	EX series enterprise ethernet switches
	QFX series enterprise ethernet switches WLAN controllers and access points
<b>McData</b>	2, 4 (FC/SAN) (Repairs not available)
<b>Nokia</b>	Firewall Appliance - Voyager and SPLAT platforms
<b>Qlogic</b>	1, 2, 4, 8 16Gb switch (FC/SAN)
<b>Riverbed</b>	SteelHead

## CORE

<b>HPE</b>	HP-UX
	OpenVMS, OpenVMS for Itanium Tru64
	<b>Microsoft</b>
	Active Directory
	Exchange
	SQL Server
	Windows Server, Windows Server for Itanium

## HYPERCONVERGED

<b>Nutanix</b>	Acropolis, Prism
<b>Pivot3</b>	vStack, Flash Storage Arrays, Surveillance Series
<b>Simplivity</b>	OmniCube, OmniStack

## SERVER

<b>DEC</b>	Alphastation
	MicroVAX and VAX
	PDP entire range
<b>Dell</b>	PowerEdge R,M,T and earlier (pls call to confirm if prior to gen 8)
<b>Fujitsu</b>	SX series servers
	TX series servers
<b>HPE</b>	AlphaServer
	BladeSystem
	HP 9000 (N, L, K, RP class etc.)
	Integrity (Itanium 1,2 and i4)
	Netserver entire range
	Nonstop*
	ProLiant BL, DL, ML, SL Superdome Visualize Desktop
<b>Huawei</b>	Fusion Server Pro Series
<b>IBM</b>	AS/400
	Blade Center E, H, S, T
	Blade System, Flex, PureFlex
	I Series
	P Series
	RS/6000
	Z Series
<b>IBM/Lenovo</b>	X Series/System X
<b>Lenovo</b>	Blade Center E, H, S, T
	Blade System, Flex, PureFlex
<b>Sun/Oracle</b>	SPARC E series
	SPARC T series
	SPARC V series

- \* Subject to system model
- \*\* Install subject to vendor
- \*\*\* On tap version < 8.2



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GLOBAL INDUSTRY LEADING SUPPORT ON THE FOLLOWING VENDORS AND TECHNOLOGIES

## STORAGE

<b>Dell</b>	Compellent
	EqualLogic
	PowerVault Direct-Attached Storage (DAS), iSCSI SAN
<b>EMC</b>	Clariion CX, VNX VNXe, DMX Series, VMAX, Symm2/3
<b>Hitachi</b>	HUS VM, HUS100 NAS
<b>HPE</b>	3Par E-Class, F-Class, S-Class, T-Class
	EVA
	Lefthand SAN
	MSA
	StorageWorks
	StorageWorks P2XXX, P4XXX, DS2XXX, DS43XX
	StoreEasy
	StoreEver MSL, ESL StoreVirtual X3000, X5000, X9000 Network Storage Systems
<b>IBM</b>	V3700, V7000 DS Series DS3XXX, DS4XXX, DS5XXX
<b>Lenovo</b>	S series
<b>NetApp</b> ***	FAS3000/6000/2000/8000**
<b>Nexsan</b>	SATABeast FC Series E Series SATABoy
<b>Nimble Storage</b>	CS Series
<b>QNAP</b>	Entire range
<b>ADIC/HP/Dell/IBM/Oracle/Quantum/Storage Tek/Tandberg</b>	LTO (1,2,3,4,5,6,7,8) Ultrium Tape Libraries

## VIRTUALISATION

<b>Microsoft</b>	Hyper-V
<b>VMware</b>	vSan
	vSphere/ESX

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