



Break/Fix

Our break-fix services provide peace of mind and support for any hardware issues you may have. A professional team of technicians, extensive expertise supporting multi-vendor hardware platforms, national inventory distribution centres and in-house workshops ensure you get a rapid replacement or fix for any hardware failure.

We maintain and repair IT equipment from a wide range of manufacturers, including HPE, Dell, Sun, Microsystems/Oracle, IBM, and Cisco, including legacy hardware.

Our extensive inventory distribution centre is one of the largest in the UK, allowing us to deliver practically any required part anywhere throughout the UK to arrive on site the same day or next day delivery.

All of our engineers are manufacturer accredited to the highest level, and always arrive on-site with the required spare parts to ensure industry leading first-time fix rates.

Our technical support saves you up to 60% on your maintenance and support on servers from your OEM such as HPE, Dell and IBM.

The older your IT assets are, the larger your saving will be against OEM. Our huge warehouse of hardware guarantees that we can extend the lifetime of your equipment well beyond the manufacturer specified 'end-of life' date, drastically cutting your maintenance costs and noticeably reducing the total cost of ownership (TCO) of your IT infrastructure.

Key Points

- Extensive expertise with multi-vendor hardware platforms
- Manufacturer accredited Service Engineers
- Large stocked warehouses throughout UK with hardware ready to ship globally
- Industry leading first time fix rates
- No ramp up charges on older equipment generations
- Reduced TCO of your IT infrastructure
- Flexible SLAs
- Full UK coverage